

MNWD News

Summer 2015

MNWD | LEADING THE WAY IN SERVICE

www.mnwd.com

Dear MNWD Customers,



As California experiences a fourth year of extreme drought, one thing is clear

- we need to be smart about how we use our limited water resources. Increasingly dry conditions, reduced water supply allocations, and state mandates requiring conservation have eliminated the luxury of routine water use.

For Californians, conservation is no longer optional - it's mandatory.

Governor Brown adopted a landmark Executive Order mandating a **25 percent cut in statewide water use**.



To help achieve the statewide goal, we need all of our customers to take a hard look at how we are using water and work together to ensure that we all remain within our water budget. As new mandatory water-use restrictions start to take effect, our staff is here to answer your questions and help you achieve your conservation goals. To help keep you informed, we've launched **MNWD News** - our new quarterly newsletter, providing your household with the up-to-date information you need to live water wise and within budget.

Sincerely,

Joone Lopez
MNWD General Manager

Statewide Drought Emergency: Live Within Your Budget

To increase conservation and ensure sustainable water supplies, MNWD implemented its water shortage contingency plan, which uses a phased approach to ease your household into heightened levels of water efficiency. The adopted approach requires you to stay within your water budget during stage 2 and beyond.

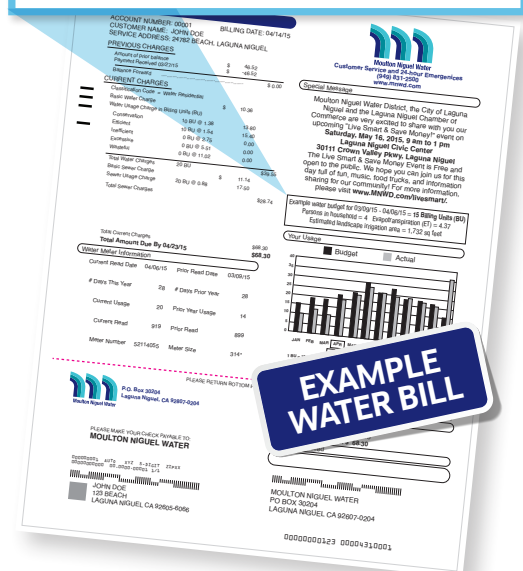


✓ **Stage 1:** Beginning **June 1, 2015**, you need to reduce your water use to live within your household's allotted water budget.



✓ **Stage 2:** When stage two goes into effect on **July 1, 2015**, you will be required to remain within your water budget or pay a penalty resulting in a charge of **\$9.04** for every billing unit of water used in excess of your water budget.

Example water budget for 03/09/15 - 04/06/15
= **15 Billing Units (BU)**
Persons in household = 4 Evapotranspiration (ET) = 4.37
Estimated landscape irrigation area = 1,732 sq feet



(1 BU = 748 gallons of water)

Water Budgets Reduced on April 1



Indoor Water Budget
60 gallons per person per day



Outdoor Water Budget
Outdoor water budgets based on a mix of California native plants and lawn.

- To live within your budget, MNWD encourages you to:**
- ✓ Carefully review your water bill, which lists your water budget, and call MNWD with questions.
 - ✓ Monitor your household's water use.
 - ✓ Apply for available rebate programs featured on MNWD's website.

Conservation At A Glance

MNWD has developed a multi-faceted plan to encourage all of our customers to reduce water use and ensure a sustainable water supply.

Water Budget Based Rate Structure

- ➔ Calculated water budgets based on customer needs
- ➔ Encourages efficient water use
- ➔ Provides funding from inefficient water users to further water conservation and rebate programs
- ➔ Recognized by the state as an effective strategy to achieve conservation
- ➔ Complies with all aspects of Proposition 218

Water Shortage Contingency Plan

- ➔ Targets inefficient water users first
- ➔ Imposes penalties for exceeding individual water budgets
- ➔ Encourages reductions in outdoor water use before indoor water use

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MNWD in the Community

More than 600 Community Members Broke Out Their Umbrellas to Participate in Our Family-Friendly “Live Smart” Community Event

Moulton Niguel Water District, joined by the City of Laguna Niguel and the Laguna Niguel Chamber of Commerce, hosted a dynamic and engaging community event on May 16 to provide information to customers on how to “live smart” by saving water and energy and taking advantage of conservation rebates from local utilities. Despite the rain, more than 600 members of our community showed up to learn more about maximizing water and energy efficiency while saving money. To all who attended, we appreciate your dedication to conservation and want to thank you for making our “Live Smart” community event successful and worthwhile.



Students showing off their water cycle projects at MNWD’s booth at the OC Children’s Water Education Festival in March.

PHOTOS COURTESY OF THE ORANGE COUNTY REGISTER

WHAT ELSE CAN I DO?

TO HELP CONSERVE WATER SUPPLIES MNWD ENCOURAGES CUSTOMERS TO FOLLOW THESE BEST WATER MANAGEMENT PRACTICES:

DO



Replace your lawn with drought-tolerant landscaping



Check for and fix leaks, breaks or malfunctions



Ensure outdoor watering does not produce excessive water flow or runoff

DON'T



Wash down hard or paved surfaces



Wash your car at home; instead, use a commercial car wash



Request water at restaurants unless you're going to drink it

Moulton Niguel Water District (MNWD) provides drinking water, recycled water, and wastewater service to approximately 170,000 customers in South Orange County. Have questions? Call us - 949.831.2500 or email us - outreach@mnwd.com.

www.mnwd.com